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# Management Assistant Communication N4 Question Papers

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problems of customers.

#### *National N-Diploma: Management Assistant (N4-N6)*

communication Communication is about delivering or re-ceiving  
any kind of information. This in-formation can be in the form of  
words that are spoken, written messages, hand sig-nals, a  
person's facial expression, pictures, televised images, etc. What,  
then, is effective communication? It is simply this: other people  
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