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## 2017 2018 Baldrige Excellence Framework Business Nist

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System **Introduction to Baldrige 1. Quality and the Baldrige**

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Criteria for Performance Excellence (covering critical aspects of

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and concepts (beliefs and behaviors found in high-performing

organizations), guidelines for responding to the Criteria and

evaluating and scoring processes and results, and.2017-2018

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Framework, as with previous editions, aim to reflect the leading

edge of validated leadership and performance practice. The

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The history of management is littered with outmoded fads, those tools that seem to have a short shelf-life. There are a few that are seemingly enduring, but one that perhaps does endure is the Baldrige Excellence Framework. Since its inception in 1988 thousands of organizations around the world have used the framework to improve their organization's effectiveness and achieve sustaining results.

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## Quality Awards

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